Diwali iPhone Contest - Terms & Conditions

1. Contest:

- a. The Diwali iPhone Contest ("Contest") is organized by Timezone Entertainment Private Limited ("Timezone") and governed by the terms below.
- b. The campaign begins on 10th October 2025 at 11:00 AM and ends on 19th October 2025 at 23:59 hours.
- c. During this period, guest who reloads Diwali iPhone Contest pack at ₹7,500 via the Timezone Fun App will receive 10,000 game credits.
- d. Additionally, one lucky winner will be selected from all eligible reloads to win an iPhone 17.
- e. By participating, users agree to abide by these terms and conditions.

2. Eligibility:

- a. Open to Indian residents aged 18 years or older.
- b. Only users who have registered their Timezone card via the Fun App are eligible for the lucky draw.
- c. Participants may reload eligible packs multiple times during the contest period.
- d. Employees, contractors and affiliates of Timezone and their respective immediate families (which term shall extend to include any spouse, ex-spouse, child, step-child, parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or cousin of the foregoing) are not eligible to participate in the Contest.

3. General Conditions:

- a. The offer applies only to Diwali iPhone Contest deal which is priced at Rs.7500 only on Timezone Fun App
- b. Prizes are non-transferable, non-exchangeable, and non-refundable and cannot be combined or redeemed in connection with any other offer.
- c. If for any reason, a prize won by an Entrant is unavailable, Timezone reserves the right to replace the prize with a prize of equivalent or greater value.
- d. The winner will be determined based on the barcode of the registered Timezone card. However, if the same Entrant holds multiple cards, only one card will be considered for the prize
- e. Timezone will make no less than three (3) attempts to contact the winner and coordinate a date and time at which the relevant winner can claim their prize at a location nominated by Timezone. If a winner cannot be contacted, the winner will forfeit their prize.

- f. Winner must present personal identification documents and satisfy Timezone as to his or her identity at the time of claiming a prize. If a winner fails to do so, his or her prize shall be forfeited.
- g. Prizes that are not claimed within thirty (30) calendar days from the date on which the winner was notified shall be forfeited.
- h. If a prize is forfeited, Timezone will not conduct a replacement draw
- i. No correspondence or claims shall be entertained if a prize is forfeited in accordance with these terms and conditions. Each Entrant irrevocably releases Timezone from all such claims and agrees that these terms and conditions may be pleaded as by Timezone as a bar to any such claim brought by an Entrant.
- j. All applicable taxes, duties, and charges must be borne by the winner.
- k. Any misuse or breach of terms may result in disqualification.
- l. Timezone's decision is final and binding.
- m. Except for any liability that cannot by law be excluded, Timezone (including its respective officers, employees and agents) is not responsible for and excludes all liability (including in negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of this Contest, including but not limited to:
 - i. any technical difficulties or equipment malfunction (whether or not under Timezone's control);
 - ii. any theft, unauthorised access or third party interference;
 - iii. any prize claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by Timezone) except where directly caused by Timezone;
 - iv. any tax liability incurred by an individual because of participation in, or the award of a prize in connection with, this Contest; or
 - v. use of a prize awarded in connection with the Contest.
- n. By participating in the Contest, participants agree to allow Timezone to use their names, photographs, and testimonials for promotional purposes.
- o. Timezone reserves the right, always, even if an Entrant has completed an Eligible Transaction, to verify any details related to that Entrant's entry into the Contest and/or redemption of a prize, including the validity of the entry and the Entrant's identity (including age and place of residence). If there is a dispute as to the identity of an Entrant, Timezone reserves the right, in its sole discretion, to determine the identity of the Entrant.
- p. Timezone reserves the right, in its sole discretion, to disqualify any person who Timezone has reason to believe has breached any of these terms and conditions, tampered with the entry process or engaged in any unlawful or other improper misconduct calculated to jeopardize fair and proper conduct of the Contest. Failure by

Timezone to enforce any of its rights does not constitute a waiver of those rights.

Timezone's rights to recover damages or other compensation from any such persons are reserved at all times.

- q. If this Contest is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond Timezone's reasonable control, including but not limited to forced government closures, technical difficulties, unauthorized intervention or fraud, Timezone reserves the right, in its sole discretion, to the fullest extent permitted by law to disqualify any individual or, subject to any written directions from a regulatory authority, to modify, suspend, terminate or cancel the Contest, as appropriate. The use of any automated entry software or any other mechanical or electronic means that allows an Entrant to automatically enter repeatedly is prohibited and will render all entries submitted by that Entrant invalid.
- r. Any cost (such as internet service provider costs) associated with accessing Timezone's website and/or the Timezone Fun App is the Entrant's responsibility.

5. Privacy:

- a. Any personal information collected from participants will be used for the purposes of administering the Contest, awarding prizes and conducting future marketing promotions. By entering this Contest, each Entrant consents to receiving commercial and promotional communications from Timezone and to the use of his or her personal information in accordance with Timezone's privacy policy.
- b. Personal information will be handled in accordance with applicable data protection laws and Timezone's privacy policy (which is available at [https://www.timezonegames.com/en-in/privacy]).
- c. Each Entrant irrevocably consents to the collection, storage, use and disclosure of his or her personal information in accordance with applicable laws and Timezone's privacy policy.

6. Governing Law:

- a. The Contest and these Terms and Conditions shall be governed by and construed in accordance with the laws of India.
- b. Any disputes arising out of or in connection with the Contest shall be subject to the exclusive jurisdiction of the courts in Mumbai, Maharashtra.